

31 December 2002

C & M Restoration, Inc. 3115 E. 12th Street Kansas City, MO 64127

Re: Subcontractor Project Evaluation

Dear Bill,

Please find enclosed the results of our staff's evaluation of your company's overall performance on past project(s), up through the third quarter of CY 2002.

Although our Subcontractor Evaluation Program has suffered delays, we felt it important to forward the attached evaluation(s) to you to benefit our business relationship. While we've experienced some adjustments to ensure we were consistent and fair in our staff's evaluation process, the feedback to you is still important and thus deserving of being forwarded to you.

We fully intend to be more timely in the future and forward all future evaluations to you by the second month of each calendar quarter for the previous quarter's completed project(s).

We appreciate doing business with you and hope to foster good business relationships in the future. If you have any questions, please do not hesitate to ask.

Thank You!

Rick Purvis,

Quality Control Manager

Rick Puris